



FAQ about the laptops

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Q. Are the laptops that teachers are receiving TTI laptops?

A. No. TTI stands for Teacher Technology Initiative and it was a technology program funded by the State and granted to the Battle Creek Public Schools District. The new laptops that teachers were given were bought with BCPS Technology funds and are also property of the BCPS District. [Back to Top](#)

Q. Will teachers be able to keep their currently assigned TTI computers?

A. No, TTI computers not used in the classroom will be collected before school is out. [Back to Top](#)

Q. What will happen with the TTI equipment?

A. We will set a schedule for pickup at each building. The non-computer equipment that is being used can stay at the buildings. (Example: Printer, scanners & digital cameras) [Back to Top](#)

Q. Will teachers be able to keep the computers that are currently assigned to them or their classrooms?

A. The purpose of the new laptops is to replace the out dated computers teachers use in the classroom. Teacher computers that are not in labs will be collected this summer. [Back to Top](#)

Q. Will teachers be able to take the newly assigned laptops with them for the summer?

A. Yes. Principals need to sign an agreement for a teacher to use a BCPS laptop at home for the summer. [Back to Top](#)

Q. What software is included with the new laptops?

A. The software includes Microsoft® Office® Professional Plus 2007, which includes Microsoft® Word®, Excel®, PowerPoint®, Access®, Outlook®, Infopath®, Picture Manager® and Publisher®. They also have Microsoft One Note® 2003 and Student® with Encarta® Premium 2007. Also included are OpenOffice.org® 2.0, Symantec® Anti Virus, Microsoft® Defender® anti spyware, Adobe Acrobat Reader 7, Microsoft Internet Explorer 7, Novell® Groupwise® email client and many others. [Back to Top](#)


Q. May teachers install the software that they are currently users in their computers on to the new laptops?

A. If the current software is licensed and the media is available. [Back to Top](#)

Q. What should teachers do if they have a problem with their new laptop?

A. Setting up a work order through the BCPS Helpdesk is the route for repairs <http://helpdesk.battle-creek.k12.mi.us/> (Click link to open in your default Internet browser). We will also be including web links to Gateway's support site and a weekly bulletin with tips for good computer care will be emailed to teachers.

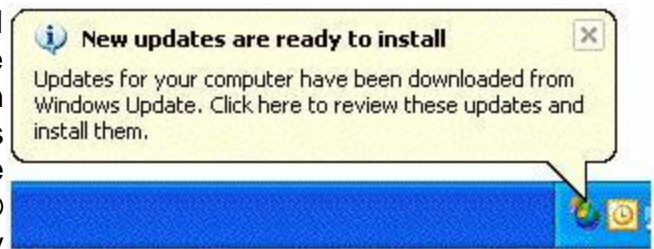
Q. How will teachers access their email with their new laptops?

A. The GroupWise® email client installed on your laptop has the same login name and password as the web version you currently use. This icon  is used to access your email. [Back to Top](#)

GroupWise

Q. What should teachers do when they receive a pop-up notification about Windows Updates or Microsoft Updates?

A. When prompted to install or download available Windows® updates, just close the bubble window by clicking on the black **x** in the right top corner. We will notify teachers of approved updates and the way to be installed. Do NOT install any Windows® update until instructed by the Technology Department. [Back to Top](#)



Have you found an typographical, technical, or logical error? Please email the Technology Department so we may fix it. Thank you.